



Industry Qualifications

National and Scottish Vocational Qualifications

Logistics Operations Management

Introduction

NVQs (SVQs in Scotland) are practical work-based qualifications that are recognised by employers and colleges throughout the UK. They are awarded to people who have proved their skill, knowledge and understanding of all aspects of their job. This means these qualifications will demonstrate that an employee is occupationally competent in their job role. A range of S/NVQs have been developed in order to meet the current and future skill demands of the Logistics sector.

The qualification – Logistics Operations Management

In consultation with the freight logistics industry, awarding bodies and other partners, Skills for Logistics have developed an S/NVQs for Logistics Operations Management at Level 3. The qualification is specifically aimed at employees dealing with the management of the movement of goods. A full list of units is shown overleaf.

This Level 3 Qualification, is designed for an employee working in a role such a warehouse manager or logistics manager. They must demonstrate a sufficient level of competence to complete 3 mandatory units plus 5 optional units chosen from specified groups of units to gain the award. The units include health and safety in the workplace, the ability to work effectively with colleagues and obtaining information on goods and modes of transport. They also cover the technical competences required to arrange the international transport of goods along with associated documentation.

Candidates are encouraged to achieve as many units against which they can demonstrate competence and not just the minimum number required for a full award.



Level 3

Mandatory units

- Identify the logistics requirements of a supply chain
- Promote and maintain health, safety, and security in logistics operations
- Promote compliance of logistics operations with legislation, regulations, and organisational procedures

Optional units – A total of 5 units to be taken from the three option groups according to the following rules:

- a minimum of 1 unit from each of Option Group 1 and Option Group 2
- 3 other units to be taken from any of Option Groups 1, 2, and 3
- a maximum of 3 units from each option group can be taken

Group 1 A **minimum of 1 unit** up to a **maximum of 3 units** must be taken by all candidates

- Schedule logistics operations to meet customer requirements
- Optimise the use of logistics resources
- Develop contingency plans for logistics operations
- Utilise transport modes in logistics operations
- Apply technology in logistics operations

Group 2 A **minimum of 1 unit** up to a **maximum of 3 units** must be taken by all candidates

- Develop relationships with logistics customers
- Improve the quality of logistics operations
- Respond to contingencies during logistics operations
- Monitor the environmental impact of logistics operations

Group 3 Up to a **maximum of 3 units** must be taken by all candidates
International Logistics Operations Units

- Arrange the transportation of goods using multiple transport modes
- Organise the preparation of documentation for the transportation of goods
- Warehousing and Storage Units*
- Manage the receipt, storage, or dispatch of goods
- Audit stock levels and stock records
- Management and Leadership Units*
- Provide leadership for your team
- Allocate and check work in your team

Employees must obtain all 3 mandatory units plus 5 optional units for a full award.

To find an N/SVQ training provider please contact one of the following Awarding Bodies:

City & Guilds –	www.cityandguilds.co.uk	Tel: 0207 294 2800
Edexcel –	www.edexcel.org.uk	Tel: 0844 576 0026
EDI –	www.ediplc.com	Tel: 08707 202909
OCR –	www.ocr.org.uk	Tel: 02476 851509
SQA (Scotland) –	www.sqa.org.uk	Tel: 0845 279 1000
Awards UK -	www.awardsuk.org	Tel: 0845 213 5530
PAA/VQSET -	www.paa-uk.org	Tel: 01543 254223